

		Mobile Services	Landline	Broadband	FTTH	Leased Line
Customer Care (24x7)	General Query	9869012345	1800 22 1500 (toll free), 022-22221500	1800 22 1504 (toll free), 022-22221504	1800 22 1505 (toll free), 022-22221505	022-22616411 (10.00 am to 5.30 pm)
	Complaints/ Requests	1503 (toll Free)	1500 (toll free)	1504 (toll free)	1505 (toll Free)	12676 (toll free)
	Website : www.mtnlmumbai.in (Common Service Number : 1130 for Landline, Broadband & Mobile))					
Appellate Authority (10.00 am to 5.30 pm Monday to Saturday, except 2nd Saturdays, Sundays and Closed Holidays)						
Name of SP/ISP	Service Type	Service Areas	Name and Designation of Appellate Authority	Address of Appellate Authority	Tel.No.,Fax No and E-mail Id Address	
MTNL, Mumbai	Basic & Internet	Mumbai South Area (Colaba,Kalbadevi, Fountain, Cooperage, Cuffe Parade)	SM(OP)South	1st floor City Telephone Exchange , Hazarimal Somani Marg , Fort, Mumbai-40001	22013396 agmopsouth@gmail.com	
		Mumbai Central Area(Cumbala Hill, Malabar Hill, Gamdevi, Mazgaon, Mandvi)	SM(OP)Central	Cumballa Hill Tel. Exch., Dr.G.D.Deshmukh Marg, Mumbai, 400 026	23535315,23535313 Fax No 23535311 agmopcentral@gmail.com	
		Mumbai North Area(Prabhadevi, Shivaji Park, Worli, Wadala , Sion)	SM(OP)N	Wadala Tel. Exch.,G.D.Ambekar Marg, Wadala, Mumbai, 400 014	24154000, Fax No.24161771 agmopnorth@mtnl.net.in, smopnorth@gmail.com	
		Mumbai East-I Area(Ghatkopar, Powai Chembur, Mankhurd, Govandi)	SM(OP-E I)	Nityanand Nagar Tel. Exch.,Andheri Link road,Nr Noori Mazjid, Ghatkopar,Mumbai-86	25002872 agmope1@gmail.com	
		Mumbai East-II Area(Thane Charai, Mulund, Wagale Estate Charanamrut, Kalwa)	SM(OP-E II)	Thane Charai Tel. Exch., Mauli Mandal Road, Thane(W), 400 061	25366808, agmopeast2@gmail.com	
		Mumbai Navi Mumbai Area(Vashi, Belapur, Nerul, Rabale, Panvel)	SM(OP-NM)	Vashi Tel. Exch.,Opp Vashi Bus Depot, Vashi, Navi Mumbai 400 073	27806005, 27806009 agmsnccmtlnm@gmail.com, smaaminm@gmail.com	
		Mumbai West-I Area(Vileparle, Andheri, Bandra, Jogeshwari, Khar)	SM(OP-W I)	Bandra Tel. Exchange.,Bandra Recl.4th Flr Bandra Mumbai, 400050	26192606 smopw1@gmail.com	
		Mumbai West-II Area(Goregaon, Marol, Sakinaka, Sakivihar, Gokuldham)	SM(CC-W II)	Goregaon Tel. Exch., S.V.Rd., Goregaon-(W) Mumbai 400104	28769600, 28765600 salesccw2@gmail.com agmccw2@mtnl.net.in,	

MTNL, Mumbai		Mumbai West-III Area(Kandivali Malad, Borivali, Bhayander, Dahisar)	SM(S & CC)West III	Kandivali Tel. Exch.,S.V. Road, Kandivili(W), Mumbai, 400 067	28611112, 28010090, 28641441 agmccw2@mtnl.net.in
	Leased Line Services(Enterprise Network)	Mumbai, Navi Mumbai, Thane Dist. (Within MTNL Network) Area	SM(LCFC1)	Fountain-I, Telecom Building, 5th Floor,M. G. Road, Fort, Mumbai-400 023	22616485 smalcmtnl@gmail.com smoplcmtnl@gmail.com,
	Cellular	Mumbai, Navi Mumbai, Thane Dist. (upto Dombivali and Vashi) Area	SM(OP-CS) Mobile Services	7th floor, BKC Telephone Exch. Bldg. Bandra Kurla Complex, Kurla (W), Mumbai 400098	26520444, agmopwsmbi@gmail.com

