

		Mobile Services	Landline	Broadband	FTTH	Leased Line	
Customer Care (24x7)	General Query	9869012345	1800 22 1500 (toll free), 022-22221500	1800 22 1504 (toll free), 022-22221504	1800 22 1505 (toll free), 022-22221505	022-22616411 (10.00 am to 5.30 pm)	
	Complaints/ Requests	1503 (toll Free)	1500 (toll free)	1504 (toll free)	1505 (toll Free)	12676 (toll free)	
	Website : www.mtnlmumbai.in						
Appellate Authority (10.00 am to 5.30 pm Monday to Saturday, except 2nd Saturdays, Sundays and Closed Holidays)							
Name of SP/ISP	Service Type	Service Areas	Name and Designation of Appellate Authority	Address of Appellate Authority	Tel.No.,Fax No and E-mail Id Address		
MTNL, Mumbai	Basic & Internet	Mumbai South Area (Colaba,Kalbadevi, Fountain, Cooperage, Cuffe Parade)	SM(OP)South	1st floor City Telephone Exchange , Hazarimal Somani Marg , Fort, Mumbai-40001	22016750, Fax No. 22875757 agmopsouth@gmail.com		
		Mumbai Central Area(Cumbala Hill, Malabar Hill, Gamdevi, Mazgaon, Mandvi)	SM(OP)Central	Cumballa Hill Tel. Exch., Dr.G.D.Deshmukh Marg, Mumbai, 400 026	23535315,23535310, Fax No 23535311 agmopcentral@gmail.com		
		Mumbai North Area(Prabhadevi, Shivaji Park, Worli, Wadala , Sion)	SM(OP)N	Wadala Tel. Exch.,G.D.Ambekar Marg, Wadala, Mumbai, 400 014	24154000, Fax No.24181771 smopn@gmail.com		
		Mumbai East-I Area(Ghatkopar, Powai Chembur, Mankhurd, Govandi)	SM(OP-E I)	Nityanand Nagar Tel. Exch.,Andheri Link road,Nr Noori Mazjid, Ghatkopar,Mumbai-86	25002861, Fax No. ---- , agmope1@gmail.com		
		Mumbai East-II Area(Thane Charai, Mulund, Wagale Estate Charanamrut, Kalwa)	SM(OP-E II)	Thane Charai Tel. Exch., Mauli Mandal Road, Thane(W), 400 061	25349898, Fax No. 25412300, agmopeast2@gmail.com		
		Mumbai Navi Mumbai Area(Vashi, Belapur, Nerul, Rabale, Panvel)	SM(OP-NM)	Vashi Tel. Exch.,Opp Vashi Bus Depot, Vashi, Navi Mumbai 400 073	27806050, Fax No. -----, smaaminm@gmail.com		smpgnm@gmail.com
		Mumbai West-I Area(Vileparle, Andheri, Bandra, Jogeshwari, Khar)	SM(OP-W I)	Bandra Tel. Exchange.,Bandra Recl.4th Flr Bandra Mumbai, 400050	26551106,Fax No. -----, smopw1@gmail.com		

MTNL, Mumbai		Mumbai West-II Area(Goregaon, Marol, Sakinaka, Sakivihar, Gokuldam)	SM(CC-W II)	Goregaon Tel. Exch., S.V.Rd., Goregaon-(W) Mumbai 400104	28712020, Fax No28764700, agmccw2@mtnl.net.in salesccw2@gmail.com
		Mumbai West-III Area(Kandivali Malad, Borivali, Bhayander, Dahisar)	SM(S & CC)West III	Kandivali Tel. Exch.,S.V. Road, Kandivili(W), Mumbai, 400 067	28611112 ,28010090, 28641441, agmccw3@mtnl.net.in
	Leased Line Services(Enterprise Network)	Mumbai, Navi Mumbai, Thane Dist. (Within MTNL Network) Area	SM(LCFC1)	Fountain-I, Telecom Building, 5th Floor,M. G. Road, Fort, Mumbai-400 023	22616485 Fax No. ----- smoplcmtnl@gmail.com
	Cellular	Mumbai, Navi Mumbai, Thane Dist. (upto Dombivali and Vashi) Area	S.M. (CC-1) Mobile Services	7th floor, BKC Telephone Exch. Bldg. Bandra Kurla Complex, Kurla (W), Mumbai 400098	26542200, Fax No. 26522732 , smcc1ms@gmail.com

Numbers other than Toll Free are chargeable

updatation date 22/01/2019